GENERAL ASSEMBLY OF NORTH CAROLINA SESSION 2017

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SENATE BILL DRS25050-MQf-65A* (03/08)

| Short Title: | Amend Funeral Laws. | (Public) | | |
|--|--|--|--|--|
| Sponsors: | Senators Woodard and McInnis (Primary Sponsors). | | | |
| Referred to: | | | | |
| SERVICE The General A SE | A BILL TO BE ENTITLED MENDING THE LAWS PERTAINING TO THE PR E. Assembly of North Carolina enacts: ECTION 1. G.S. 90-210.18A reads as rewritten: A. Board of Funeral Service created; qualifications; | | | |
| | ne North Carolina Board of Funeral Service is create | | | |
| practice of fur (1) | neral service in this State. The Board shall have nine me Four Three members appointed by the Grecommended by the North Carolina Funeral D These members shall be persons licensed under thi | overnor from nominees Directors Association, Inc. | | |
| (2) | <u> </u> | overnor from nominees ians Association of North | | |
| (3) | and who is not affiliated with any funeral service to | rade association. | | |
| (4) | of the President Pro Tempore of the Senate. This who is not licensed under this Article or emplolicensed under this Article. | member shall be a person oyed by a person who is | | |
| (5) | One member appointed by the General Assembly, of the Speaker of the House of Representatives. person who is not licensed under this Article or emlicensed under this Article. | . This member shall be a | | |
| | of the Board shall serve staggered three-year terms, e | | | |
| • | of the term or when a successor has been duly appoint | | | |
| member may serve more than two complete consecutive terms. No more than one member employed by the same funeral establishment or another funeral establishment if owned by the | | | | |
| same corporation, limited liability company, partnership, or sole proprietorship shall serve on | | | | |
| the Board at a | | · · | | |
| " | ECTION 2. G.S. 90-210.23 reads as rewritten: | | | |
| "§ 90-210.23. Powers and duties of the Board. | | | | |



(b) The Board shall elect from its members a president, a vice-president and a secretary, no two offices to be held by the same person. The president and vice-president and secretary shall serve for one year <u>terms</u>, <u>but not more than two consecutive terms</u>, and until their successors shall be elected and qualified. The Board shall have authority to engage adequate staff as deemed necessary to perform its duties.

...

(d) Every person licensed by the Board and every resident trainee shall furnish all information required by the Board reasonably relevant to the practice of the profession or business for which the person is a licensee or resident trainee. Every funeral service establishment and its records and every place of business where the practice of funeral service or embalming is carried on and its records shall be subject to inspection by the Board during normal hours of operation and periods shortly before or after normal hours of operation and shall furnish all information required by the Board reasonably relevant to the business therein conducted. Every licensee, resident trainee, embalming facility, and funeral service establishment shall provide the Board with a current post office residential mailing address which shall be placed on the appropriate register and all a current, active e-mail address. If a licensee has different physical and mailing residential addresses, the licensee shall provide both addresses to the Board. All notices required by law or by any rule or regulation of the Board to be mailed to any licensee, resident trainee, embalming facility, or funeral service establishment shall be validly given when mailed to either the licensee's last known residential address or e-mail address so provided. The Board shall send all notices relating to investigations and disciplinary proceedings pursuant to this Article to the residential address provided by the licensee pursuant to this subsection.

. . .

- (e) The Board is empowered to regulate and inspect, according to law, funeral service establishments and embalming facilities, their operation, and the licenses under which they are operated, and to enforce as provided by law the rules, regulations, and requirements of the Division of Health Services and of the city, town, or county in which the funeral service establishment or embalming facility is maintained and operated. Any funeral establishment or embalming facility that, upon inspection, is found not to meet all of the requirements of this Article shall pay a reinspection fee to the Board for each additional inspection that is made to ascertain that the deficiency or other violation has been corrected. The Board is also empowered to enforce compliance with the standards set forth in Funeral Industry Practices, 16 C.F.R. 453 (1984), as amended from time to time.
- (e1) Any funeral establishment or embalming facility that, upon inspection, is found not to meet all of the requirements of this Article shall pay a reinspection fee to the Board for each additional inspection that is made to ascertain that the deficiency or other violation has been corrected. The amount of the reinspection fee shall be one hundred fifty dollars (\$150.00).
- (e2) If, after any inspection, a funeral establishment is found to have any documents required by Funeral Industry Practices, 16 C.F.R. § 453 (1984), not to be in compliance, the Board may charge a reinspection fee not to exceed one hundred fifty dollars (\$150.00) per submission to determine whether the documents are in compliance. If a reinspection is conducted under subsection (e1) of this section, the Board shall include the costs of reinspection in the reinspection fee assessed under subsection (e1) of this section.

(j) Upon the declaration of a state of emergency, as provided in G.S. 166A-19.20, the Board may temporarily waive any provision of this Article in any area or areas specified in the Governor's executive order, resolution, or proclamation."

SECTION 3. G.S. 90-210.25 reads as rewritten:

"§ 90-210.25. Licensing.

(a) Qualifications, Examinations, Resident Traineeship and Licensure. –

To be licensed for the practice of funeral directing under this Article, a 1 (1) 2 person must: an applicant for licensure bears the burden of substantiating to 3 the satisfaction of the Board that the applicant: 4 Be Is at least 18 years of age. 5 b. Be Is of good moral character. Be a graduate of a Funeral Director Program at a mortuary science 6 c. 7 college approved by the Board or a school of mortuary science 8 accredited by the American Board of Funeral Service Education. 9 Have completed a minimum of 32 semester hours or 48 quarter hours 10 of instruction, including the subjects set out in sub-part e.1. of this 11 subdivision, as prescribed by a mortuary science college approved by the Board or a school of mortuary science accredited by the 12 13 American Board of Funeral Service Education. Possesses a degree in 14 mortuary science or has graduated from a Funeral Director Program, or the equivalents, from a program approved by the Board and 15 accredited by the American Board of Funeral Service Education. 16 17 Have—Within the last three years, has completed 12 months of d. resident traineeship as a funeral director, pursuant to the procedures 18 and conditions set out in G.S. 90-210.25(a)(4), either before or after 19 20 satisfying the educational requirement under sub-subdivision c. of 21 this subdivision. 22 Have passed an oral or written funeral director examination on e. 23 Within the last three years, has obtained passing scores on all of the 24 following subjects: examinations: 25 Psychology, sociology, pathology, funeral directing, business 1. law, funeral law, funeral management, and 26 27 accounting. Entry-level examination in funeral directing administered by The International Conference of Funeral 28 29 Service Examining Boards. 30 2. Repealed by Session Laws 1997-399, s. 5. 31 3. Laws-Examination of the laws of North Carolina, Carolina, the standards set forth in Funeral Industry Practices, 16 32 33 C.F.R. 453 § (1984), pursuant to its most recent version, and 34 rules of the Board and other agencies dealing with the care, 35 transportation and disposition of dead human bodies. 36 Examination of pathology. 4. 37 Has paid all applicable fees. 38 (2) To be licensed for the practice of embalming under this Article, a person 39 must:an applicant for licensure bears the burden of substantiating to the 40 satisfaction of the Board that the applicant: Be Is at least 18 years of age. 41 a. 42 Be Is of good moral character. b. Be a graduate of a Possesses an associate degree in mortuary science 43 c. collegescience, or the equivalent, from a mortuary science program 44 45 approved by the Board Board and accredited by the American Board of Funeral Service Education. 46 47 Have—Within the last three years, has completed 12 months of d. 48 resident traineeship as an embalmer pursuant to the procedures and 49 conditions set out in G.S. 90-210.25(a)(4), either before or after 50 satisfying the educational requirement under sub-subdivision c. of

this subdivision.

| 1 | | e. | Have Within the past three years, has passed an oral or written |
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| 2 3 | | | embalmer examination on the following subjects: 1. Embalming, restorative arts, chemistry, pathology, |
| 4 | | | microbiology, and anatomy. |
| 5 | | | 2. Repealed by Session Laws 1997-399, s. 6. |
| 6 | | | 3. <u>Laws Examination of the laws of North Carolina Carolina</u> , |
| 7 | | | the standards set forth in Funeral Industry Practices, 16 |
| 8 | | | C.F.R. 453 § (1984), pursuant to its most recent version, and |
| 9 | | | rules of the Board and other agencies dealing with the care, |
| 10 | | | transportation and disposition of dead human bodies. |
| 11 | | <u>f.</u> | Has paid all applicable fees. |
| 12 | (3) | | licensed for the practice of funeral service under this Article, a person |
| 13 | | | in applicant for licensure bears the burden of substantiating to the |
| 14 | | <u>satisfa</u> | ction of the Board that the applicant: |
| 15 | | a. | Be Is at least 18 years of age. |
| 16 | | b. | Be Is of good moral character. |
| 17 | | c. | Be a graduate of and receive Possesses an associate degree from a |
| 18 | | | mortuary science college approved by the Board or a school of in |
| 19 | | | mortuary science, or the equivalent, from a mortuary science |
| 20 | | | program approved by the Board and accredited by the American |
| 21 | | | Board of Funeral Service Education. Have completed a minimum of |
| 22 | | | 60 semester hours or 90 quarter hours of instruction, including the |
| 23 | | | subjects set out in sub-part e.1. of this subdivision, as prescribed by a |
| 24 | | | mortuary science college approved by the Board or a school of |
| 25 | | | mortuary science accredited by the American Board of Funeral |
| 26 | | 1 | Service Education. |
| 27 | | d. | Have Within the last three years, has completed 12 months of |
| 28 | | | resident traineeship as a funeral service licensee, pursuant to the |
| 29 30 | | | procedures and conditions set out in G.S. 90-210.25(a)(4), either |
| 31 | | | before or after satisfying the educational requirement under sub-subdivision c. of this subdivision. |
| 32 | | 0 | |
| 33 | | e. | Have Within the last three years, has passed an oral or written funeral |
| 34 | | | service examination on the following subjects: |
| 3 4 35 | | | 1. Psychology, sociology, funeral directing, business law, funeral law, funeral management, and accounting. Entry-level |
| 36 | | | examination in funeral directing administered by The |
| 37 | | | International Conference of Funeral Service Examining |
| 38 | | | Boards. |
| 39 | | | 2. Embalming, restorative arts, chemistry, pathology, |
| 40 | | | microbiology, and anatomy. |
| 41 | | | 3. Repealed by Session Laws 1997-399, s. 7. |
| 42 | | | 4. Laws Examination of the laws of North Carolina Carolina, |
| 43 | | | the standards set forth in Funeral Industry Practices, 16 |
| 44 | | | C.F.R. 453 § (1984), pursuant to its most recent version, and |
| 45 | | | rules of the Board and other agencies dealing with the care, |
| 46 | | | transportation and disposition of dead human bodies. |
| 47 | | <u>f.</u> | Has paid all applicable fees. |
| 48 | (4) | <u>a.</u> | A person desiring to become a resident trainee shall apply to the |
| 49 | \ / | | Board on a form provided by the Board. The application shall state |
| 50 | | | that the applicant is not less than 18 years of age, of good moral |
| 51 | | | character, and is the graduate of a high school or the equivalent |
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thereof, and shall indicate the licensee under whom the applicant expects to train. A person training to become an embalmer may serve under the supervision of either a licensed embalmer or a funeral service licensee.licensee that is in good standing with the Board and who has practiced funeral service or embalming full time for a minimum of five years. A person training to become a funeral director may serve under the supervision of either a licensed funeral director or a funeral service licensee.licensee that is in good standing with the Board and who has practiced funeral service or funeral directing full time for a minimum of five years. A person training to become a funeral service licensee shall serve under the supervision of a funeral service licensee licensee that is in good standing with the Board and who has practiced funeral service full time for a minimum of five years. The application must be sustained by oath of the applicant and be accompanied by the appropriate fee. When the Board is satisfied as to the qualifications of an applicant it shall instruct the secretary to issue a certificate of resident traineeship.

. . .

- A certificate of resident traineeship shall be signed by the resident d. trainee and upon payment of the renewal fee shall be renewable one year after the date of original registration; but the certificate may not be renewed more than two times. The Board shall mail to each registered trainee at his the trainee's last known residential address or e-mail address a notice that the renewal fee is due and that, if not paid within 30 days of the notice, the certificate will be canceled. A late fee, in addition to the renewal fee, shall be charged for a late renewal, but except that the renewal of the registration of any resident trainee who is engaged in active service in the Armed Forces of the United States at the time renewal is due may, at the discretion of the Board, be held in abeyance for the duration of that service without penalties. shall not be charged a late fee. No credit shall be allowed for the 12-month period of resident traineeship that shall have been completed more than five years preceding the examination for a license. However, any resident trainee to whom G.S. 105-249.2 grants an extension of time to file a tax return shall be allowed an extension of time to retain credit equal to the number of days of active deployment.
- e. All registered resident trainees shall <u>electronically</u> report to the Board at least once every month during traineeship upon forms provided by the Board listing the work which has been completed during the preceding month of resident traineeship. <u>The Board may set and collect a late fee not to exceed fifty dollars (\$50.00) for each work report filed after the date the report is due.</u> The data contained in the reports shall be certified as correct by the licensee under whom the trainee has served during the period and by the licensed person who is managing the funeral service establishment. Each report shall list the following:

. . .

f. To meet the resident traineeship requirements of G.S. 90-210.25(a)(1), G.S. 90-210.25(a)(2) and G.S. 90-210.25(a)(3)

the following must be shown by the affidavit(s) of the licensee(s) under whom the trainee worked:

- 1. That the funeral director trainee has, under supervision, the supervision of the licensed individual, registered as the trainee's supervisor, substantially assisted in directing at least 25 funerals during the resident traineeship,
- 2. That the embalmer trainee has, under supervision, the supervision of the licensed individual, registered as the trainee's supervisor, substantially assisted in embalming at least 25 bodies during the resident traineeship,
- 3. That the funeral service trainee has, under supervision, the supervision of the licensed individual, registered as the trainee's supervisor, substantially assisted in directing at least 25 funerals and, under supervision, the supervision of the licensed individual, registered as the trainee's supervisor, substantially assisted in embalming at least 25 bodies during the resident traineeship.
- g. The Board may suspend or revoke suspend, revoke, or refuse to issue or renew a certificate of resident traineeship for violation of any provision of this Article. Article or place a trainee on probation for any violation of this Article or rules adopted by the Board. The Board may determine the length of any suspension, revocation, refusal to issue or renew, or probation and impose conditions on probation and reinstatement as the Board deems appropriate.
- h. Each sponsor-registered supervisor for a registered resident trainee must during the period of sponsorship be actively employed with a funeral establishment. The traineeship shall be a primary vocation of the trainee.
- i. Only one resident trainee may register and serve at any one time under any one person licensed and registered as a resident trainee supervisor under this Article.
- j., k. Repealed by Session Laws 1991, c. 528, s. 4.
- 1. The Board shall register no more than one resident trainee at a funeral establishment that served 100 or fewer families during the 12 months immediately preceding the date of the application, and shall register no more than one resident trainee for each additional 100 families served at the funeral establishment during the 12 months immediately preceding the date of the application. Any resident trainee or registered supervisor of a resident trainee shall meet with the Board upon request.
- (5) The Board by regulation may recognize other examinations that the Board deems equivalent to its own. After an applicant fails to obtain a passing score on an examination two consecutive times, the applicant must wait at least 60 days to retake the examination.

b. The holder of any license issued by the Board who shall fail to renew the same on or before February 1 of the calendar year for which the license is to be renewed shall have forfeited and surrendered the license as of that date. No license forfeited or surrendered pursuant to the preceding sentence shall be reinstated by the Board unless it is shown to the Board that the applicant has, throughout the period of

forfeiture, engaged full time in another state of the United States or the District of Columbia in the practice to which the applicant's North Carolina license applies and has completed for each such year continuing education substantially equivalent in the opinion of the Board to that required of North Carolina licensees; or has completed in North Carolina a total number of hours of accredited continuing education computed by multiplying five times the number of years of forfeiture; or has passed the North Carolina examination for the forfeited license. No additional resident traineeship shall be required. The applicant shall be required to pay all delinquent annual renewal fees and a reinstatement fee. The Board may waive the provisions of this section for an applicant for a forfeiture which occurred during the applicant's service in the Armed Forces of the United States provided the applicant applies within six months following severance therefrom.

- c. All licensees now or hereafter licensed in North Carolina shall take continuing education courses <u>approved by the Board</u> in subjects relating to the practice of the profession for which they are licensed, to the end that the benefits of learning and reviewing skills will be utilized and applied to assure proper service to the public.
- d. As a prerequisite to the annual renewal of a license, the licensee must complete, during the year immediately preceding renewal, at least five hours of continuing education courses, of which the Board may require licensees to take up to two hours specified by the Board. All continuing education courses must be approved by the Board prior to enrollment. A licensee who completes more than five hours in a year may carry over a maximum of five hours as a credit to the following year's requirement. A licensee who is issued an initial license on or after July 1 does not have to satisfy the continuing education requirement for that year. the calendar year in which the license was first obtained.

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The Department of Public Safety may provide a criminal record h. check to the Board for a person who has applied for a new or renewal license, or certification through the Board. The Board shall provide to the Department of Public Safety, along with the request, the fingerprints of the applicant, any additional information required by the Department of Public Safety, and a form signed by the applicant consenting to the check of the criminal record and to the use of the fingerprints and other identifying information required by the State or national repositories. The applicant's fingerprints shall be forwarded to the State Bureau of Investigation for a search of the State's criminal history record file, and the State Bureau of Investigation shall forward a set of the fingerprints to the Federal Bureau of Investigation for a national criminal history check. The Board shall keep all information pursuant to this subdivision privileged, in accordance with applicable State law and federal guidelines, and the information shall be confidential and shall not be a public record under Chapter 132 of the General Statutes.

The Department of Public Safety Safety, or either the State Bureau of Investigation or the Federal Bureau of Investigation, may

charge each applicant a fee for conducting the checks of criminal history records authorized by this subdivision.

- (a2) In order to engage in the practice of funeral directing or funeral service, such a licensee must own, be employed by, or otherwise be an agent of a licensed funeral establishment; except that such a licensee may practice funeral directing or funeral service if:if any of the following apply:
 - (1) Employed The licensee is employed by a college of mortuary science; orscience.
 - (2) The licensee: licensee does all of the following:
 - a. Maintains all of his or her the licensee's business records at a location made known to the Board and available for inspection by the Board under the same terms and conditions as the business records of a licensed funeral establishment; establishment.
 - b. Complies with rules and regulations imposed on funeral establishments and the funeral profession that are designed to protect consumers, to include, but not be limited to, the Federal Trade Commission's laws and rules requiring General Price Lists and Statements of Goods and Services; and Services.
 - c. Pays to the Board the funeral establishment license fee required by law and set by the Board.
 - d. Obtains and maintains a professional liability insurance policy with liability limits of at least one million dollars (\$1,000,000). Certificates of professional liability insurance shall be (i) submitted to the Board within 30 days of the initial registration of the licensee by the Board, (ii) made available during any inspection by the Board, and (iii) submitted to the Board upon request. The licensee shall notify the Board in writing within 30 days of any change in the insurer or any cancellation or suspension of policy.
 - e. Provides to the Board annually as a condition of renewal the name and address of the funeral establishment or embalming facility where embalming is performed, provided that an embalming facility may not be used for storing any dead human body in excess of 24 hours. The licensee shall notify the Board in writing within 30 days of any change in the funeral establishment or embalming facility with which the licensee has contracted or is affiliated.

Nothing in this subdivision shall preclude a licensee from arranging cremations and cremating human remains while employed by a crematory.

- (b) Persons Licensed under the Laws of Other Jurisdictions.
 - (1) The Board shall grant licenses to funeral directors, embalmers and funeral service licensees, licensed in other states, territories, the District of Columbia, and foreign countries, jurisdictions, when it is shown that the applicant holds a valid license as a funeral director, embalmer or funeral service licensee issued by the other jurisdiction, has demonstrated knowledge of the laws and rules governing the profession in North Carolina and has submitted proof of his good moral character; and either that the applicant has continuously practiced the profession in the other jurisdiction for at least three years immediately preceding his application, or the Board has determined that the licensing requirements for the other jurisdiction are substantially similar to those of North Carolina. has satisfied all of the following:

(c)

- a. The applicant holds an active, valid license in good standing as a funeral director, embalmer, or funeral service licensee issued by a jurisdiction that will reciprocate a North Carolina license to practice as a funeral director, embalmer, or funeral service licensee. The license, at the time it was issued by the other jurisdiction, must have had equal or greater education, training, and examination requirements.
- b. The applicant has demonstrated knowledge of the laws and rules governing the profession in North Carolina through achieving a passing score on the laws and rules exam administered on behalf of the Board.
- <u>c.</u> The applicant has submitted proof of the applicant's good moral character.
- d. The applicant has practiced in the profession for at least three years in a jurisdiction that will reciprocate a North Carolina license to practice as a funeral director, embalmer, or funeral service licensee.

Nothing in this subdivision shall preclude any individual from obtaining a license by meeting the requirements of subdivision (1), (2), or (3) of subsection (a) of this section.

- (2) The Board shall periodically review the mortuary science licensing requirements of other jurisdictions and shall determine which licensing requirements are substantially similar to the requirements of North Carolina.
- Registration, Filing and Transportation. –

. . .

(7) Individuals eligible to receive a permit under this section for the transportation or removal of a dead human body for a fee, shall:

- f. Obtain and maintain a professional liability insurance policy with liability limits of at least one million dollars (\$1,000,000). Certificates of professional liability insurance shall be (i) submitted to the Board within 30 days of the initial registration of the transporter by the Board and (ii) submitted to the Board annually as a condition for renewal of each transport permit. The transporter shall notify the Board in writing within 30 days of any change in the insurer or any cancellation or suspension of the policy. Individuals covered by an employer's professional liability insurance policy shall provide evidence satisfactory to the Board that the policy covers that individual and meets the criteria provided in this sub-subdivision.
- (8) The permit issued under this section shall expire on December 31 of each year. The application fee for the individual permit shall not exceed one hundred twenty-five dollars (\$125.00). A fee, not to exceed one hundred dollars (\$100.00), in addition to the renewal fee not to exceed seventy-five dollars (\$75.00), shall be charged for any application for renewal received by the Board after February 1 of each year.
- (10) The Board may adopt rules under this section including permit application procedures and the proper procedures for the removal, handling, and transportation of dead human bodies. The Board shall consult with the Office of the Chief Medical Examiner before initiating rule making under this section and before adopting any rules pursuant to this section. Nothing

| 1 | | | | is section prohibits the Office of the Chief Medical Examiner from |
|----------------------------------|-----|-------------|------------------------|---|
| 2 | | | | ting policies and procedures regarding the removal, transportation, or |
| 3 | | | | ling of a dead human body under the jurisdiction of that office that are |
| 4 | | | | stringent than the laws in this section or any rules adopted under this |
| 5 | | | | on. Any violation of this section or rules adopted under this section may |
| 6 | | | - | unished by the Board by a suspension or revocation of the permit to |
| 7 | | | | port or remove dead human bodies or by a term of probation. The Board |
| 8 | | | may, | in lieu of any disciplinary measure, accept a penalty not to exceed five |
| 9 | | | thous | sand dollars (\$5,000) per violation. |
| 10 | | | | |
| 11 | | <u>(14)</u> | The | Board may suspend, revoke, or refuse to issue or renew the permit, |
| 12 | | | place | the permittee on a term of probation, or accept a civil penalty not to |
| 13 | | | excee | ed five thousand dollars (\$5,000) in conjunction with a term of |
| 14 | | | proba | ation or in lieu of other disciplinary action when it finds that any person |
| 15 | | | | itted to transport dead human bodies has engaged in any of the |
| 16 | | | | wing acts: |
| 17 | | | <u>a.</u> | Conviction of a felony or a crime involving fraud or moral turpitude. |
| 18 | | | <u>b.</u> | Denial, suspension, or revocation of an occupational or business |
| 19 | | | | license by another jurisdiction. |
| 20 | | | c. | Fraud or misrepresentation in obtaining or renewing a permit. |
| 21 | | | <u>c.</u> <u>d.</u> | False or misleading advertising as the holder of a permit. |
| 2.2. | | | <u>e.</u> | Solicitation of dead human bodies by the permittee or the permittee's |
| 23 | | | <u>u.</u> | agents, assistants, or employees. However, this sub-subdivision shall |
| 21 22 23 24 25 26 | | | | not be construed to prohibit general advertising. |
| 25 | | | <u>f.</u> | Gross immorality, including being under the influence of alcohol or |
| 26 | | | <u></u> | drugs while handling or transporting dead human bodies. |
| 20 | | | œ | Failing to treat a dead human body with respect at all times. |
| 27 28 | | | <u>g.</u> <u>h.</u> | Violating or cooperating with others to violate any of the provisions |
| 28 29 | | | 11. | · · · · · · · · · · · · · · · · · · · |
| 30 | | | | of this Article, any rules and regulations of the Board, or any State |
| | | | | law or municipal or county ordinance or regulation affecting the |
| 31 | | | • | handling, custody, care, or transport of dead human bodies. |
| 32 | | | <u>i.</u> | Refusing to surrender promptly the custody of a dead human body |
| 33 | | | | upon the express order of the person lawfully entitled to custody of |
| 34 | | | | the body. |
| 35 | | | <u>j.</u> | Indecent exposure or exhibition of a dead human body while in a |
| 36 | | | | permittee's custody or control. |
| 37 | | | <u>k.</u> | Practicing funeral directing, funeral service, or embalming without a |
| 38 | | | | license. |
| 39 | | | | Board shall have the authority to determine the length and conditions of |
| 40 | | | | period of revocation, suspension, refusal to issue or renew, or probation. |
| 41 | (d) | Estab | lishme | nt Permit. – |
| 42 | | | | |
| 43 | | (3) | | ications for funeral establishment permits shall be made on forms |
| 14 | | | - | ded by the Board and filed with the Board by the owner, a partner, a |
| 45 | | | | ber of the limited liability company, or an officer of the corporation by |
| 46 | | | | ary 1 of each year, and shall be accompanied by the application fee or |
| 1 7 | | | | val fee, as the case may be. All permits shall expire on December 31 of |
| 48 | | | each | year. If the renewal application and renewal fee are not received in the |

regular renewal fee, shall be charged.

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Board's office on or before February 1, a late renewal fee, in addition to the

- (4) The Board may place on probation, refuse to issue or renew, suspend, or revoke a permit when an owner, partner, manager, member, operator, or officer of the funeral establishment violates any provision of this Article or any regulations of the Board, or when any agent or employee of the funeral establishment, with the consent of any person, firm or corporation operating the funeral establishment, violates any of those provisions, rules or regulations. In any case in which the Board is entitled to place a funeral establishment permittee on a term of probation, the Board may also impose a penalty of not more than five thousand dollars (\$5,000) in conjunction with the probation. In any case in which the Board is entitled to suspend, revoke, or refuse to renew a permit, the Board may accept from the funeral establishment permittee an offer to pay a penalty of not more than five thousand dollars (\$5,000). The Board may either accept a penalty or revoke or refuse to renew a license, but not both. Any penalty under this subdivision may be in addition to any penalty assessed against one or more licensed individuals employed by the funeral establishment. The Board shall have the authority to determine the length and conditions of any period of revocation, suspension, refusal to issue or renew, or probation.
- (5) Funeral establishment permits are not transferable. A new application for a permit shall be made to the Board within 30 days of a change of ownership of a funeral establishment. A change to the legal structure owning a funeral establishment shall constitute a change of ownership only when there is a change of a majority of the funeral establishment's owners, partners, managers, members, operators, or officers. For the purposes of this subdivision, a funeral establishment means one or more structures on a contiguous piece of property.

(e) Revocation; Suspension; Compromise; Disclosure. –

(1) Whenever the Board finds that an applicant for a license or a person to whom a license has been issued by the Board is guilty of any of the following acts or omissions and the Board also finds that the person has thereby become unfit to practice, the Board may suspend or revoke the license or refuse to issue or renew the license, in accordance with the procedures set out in Chapter 150B of the General Statutes:

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b. Fraud or misrepresentation in obtaining or renewing a license or in the practice of funeral service or operation of a licensee's business.

. . .

j. Violating or cooperating with others to violate any of the provisions of this Article or Articles 13D, 13E, or 13F of Chapter 90 of the General Statutes, this Chapter, any rules and regulations of the Board, or the standards set forth in Funeral Industry Practices, 16 C.F.R. 453 (1984), as amended from time to time.

. . .

o. Failure to refund any insurance proceeds received as consideration in excess of the funeral contract purchase price within 30 days of receipt; provided, however, that this provision shall not be construed to include interest or growth on funds paid towards funeral goods and services to be provided pursuant to an inflation-proof preneed contract.

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- p. Failure to provide, within a reasonable time, either the goods and services contracted for or a refund for the price of goods and services paid for but not fulfilled.
- <u>q.</u> <u>Violation of G.S. 58-58-97.</u>

In any case in which the Board is entitled to suspend, revoke or refuse to renew a license, the Board may accept from the licensee an offer to pay a penalty of not more than five thousand dollars (\$5,000). The Board may either accept a penalty or revoke or refuse to renew a license, but not both.

Where the Board finds that a licensee is guilty of one or more of the acts or omissions listed in subdivision (e)(1) of this section but it is determined by the Board that the licensee has not thereby become unfit to practice, the Board may place the licensee on a term of probation in accordance with the procedures set out in Chapter 150B of the General Statutes. In any case in which the Board is entitled to place a licensee on a term of probation, the Board may also impose a penalty of not more than five thousand dollars (\$5,000) in conjunction with the probation. The Board may also require satisfactory completion of remedial or educational training as a prerequisite to license reinstatement or for completing the term of probation. The Board shall have the authority to determine the length and conditions of any period of suspension, revocation, probation, or refusal to issue or renew a license.

No person licensed under this Article shall remove or cause to be embalmed a dead human body when he or she has information indicating crime or violence of any sort in connection with the cause of death, nor shall a dead human body be cremated, until permission of the State or county medical examiner has first been obtained. However, nothing in this Article shall be construed to alter the duties and authority now vested in the office of the coroner.

No funeral service establishment shall accept a dead human body from any public officer (excluding the State or county medical examiner or his agent), or employee or from the official of any institution, hospital or nursing home, or from a physician or any person having a professional relationship with a decedent, without having first made due inquiry as to the desires of the persons who have the legal authority to direct the disposition of the decedent's body. If any persons are found, their authority and directions shall govern the disposal of the remains of the decedent. Any funeral service establishment receiving the remains in violation of this subsection shall make no charge for any service in connection with the remains prior to delivery of the remains as stipulated by the persons having legal authority to direct the disposition of the body. This section shall not prevent any funeral service establishment from charging and being reimbursed for services rendered in connection with the removal of the remains of any deceased person in case of accidental or violent death, and rendering necessary professional services required until the persons having legal authority to direct the disposition of the body have been notified.

When and where a licensee presents a selection of funeral merchandise to the public to be used in connection with the service to be provided by the licensee or an establishment as licensed under this Article, a card or brochure shall be directly associated with each item of merchandise setting forth the price of the service using said merchandise and listing the services and other merchandise included in the price, if any. When there are separate prices for the merchandise and services, such cards or brochures shall indicate the price of the merchandise and of the items separately priced.

At the time funeral arrangements are made and prior to the time of rendering the service and providing the merchandise, a funeral director or funeral service licensee shall give or cause to be given to the person or persons making such arrangements a written statement duly signed by a licensee of said funeral establishment showing the price of the service as selected and what services are included therein, the price of each of the supplemental items of services or

merchandise requested, and the amounts involved for each of the items for which the funeral establishment will advance moneys as an accommodation to the person making arrangements, insofar as any of the above items can be specified at that time. If fees charged by a finance company for expediting payment of life insurance proceeds to the establishment will be passed on to the person or persons responsible for payment of the funeral expenses, information regarding the fees, including the total dollar amount of the fee, shall be disclosed in writing. The statement shall have printed, typed or stamped on the face thereof: "This statement of disclosure is provided under the requirements of North Carolina G.S. 90-210.25(e)." The Board may prescribe other disclosures that a licensee shall give to consumers upon finding that the disclosure is necessary to protect public health, safety, and welfare.

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- (f) Unlawful Practices. <u>If any The following shall constitute unlawful practices:</u>
 - (1) Any person shall practice or hold himself or herself who practices or holds themselves out as practicing the profession or art of embalming, funeral directing or practice of funeral service or operating a funeral establishment without having complied with the provisions of this Article, the person Article shall be guilty of a Class 2 misdemeanor.
 - (2) Any person who knowingly or willfully abuses, mutilates, or fails to treat with reasonable care a dead human body in a person's custody shall be guilty of a Class 2 misdemeanor. It shall not be a violation of this subdivision for a person licensed to practice embalming or funeral service under this Article to embalm a dead human body consistent with techniques of embalming generally recognized by embalming or funeral service licensees under this Article or for a person licensed to practice funeral directing or funeral service to exhibit a dead human body consistent with lawful instructions from the person authorized to dispose of the dead human body.

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SECTION 4. G.S. 90-210.27A reads as rewritten:

"§ 90-210.27A. Funeral establishments.

. . .

(a1) If the preparation room of a funeral establishment is damaged or destroyed by fire, weather, or other natural disaster, the Board may suspend the requirements of subsection (a) of this section, in part or whole, for a period not to exceed 180 days, provided that the funeral establishment remains in compliance with the requirements of G.S. 90-210.25(d1) and all other laws, rules, regulations, and requirements of the Division of Health Services and of the municipality or county where the funeral establishment is located. To receive a suspension of more than 90 days, the applicant must show good cause for additional time.

- (k) A funeral establishment shall obtain and maintain a professional liability insurance policy with liability limits of at least one million dollars (\$1,000,000). If the funeral establishment utilizes a licensee that is permitted to engage in the practice of funeral directing or funeral service under G.S. 90-210.25(a2)(2), the funeral establishment shall ensure that the licensee is named as an additional insured on the professional liability insurance policy. Proof of insurance shall be submitted to the Board before a new establishment permit will be issued and shall be submitted to the Board upon request. The Board shall not renew a funeral establishment permit until it is demonstrated that the funeral establishment has obtained liability insurance coverage. The funeral establishment shall notify the Board within 30 days of any change of insurer or any cancellation or suspension of the policy.
- (*I*) Human remains shall be stored in a funeral establishment or licensed crematory at all times when the remains are not in transit or at a gravesite, church, or other facility or residence for the purpose of a visitation or funeral service.

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(m) <u>Unembalmed human remains retained in the custody of a funeral establishment for more than 24 hours shall be kept in a refrigeration unit."</u>

SECTION 5. G.S. 90-210.28 reads as rewritten:

"§ 90-210.28. Fees.

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| 5 | The Board may set and collect fees, not to exceed the following amounts: |
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| 6 | Establishment permit |
| 7 | Application\$400.00 |
| 8 | Annual renewal |
| 9 | Late renewal |
| 10 | Establishment and embalming facility reinspection fee |
| 11 | Courtesy card |
| 12 | Application |
| 13 | Annual renewal |
| 14 | Out-of-state licensee |
| 15 | Application |
| 16 | Embalmer, funeral director, funeral service |
| 17 | Application-North |
| 18 | Carolina-Resident |
| 19 | -Non-Resident |
| 20 | Annual Renewal-embalmer or |
| 21 | funeral director |
| 22 | Total fee, embalmer and funeral director |
| 23 | when both are held by the same person |
| 24 | -funeral service |
| 25 | Inactive Status |
| 26 | Reinstatement fee |
| 27 | Resident trainee permit |
| 28 | Application |
| 29 | Voluntary change in supervisor |
| 30 | Annual renewal |
| 31 | Late renewal |
| 32 | Duplicate license certificate |
| 33 | Chapel registration |
| 34 | Application |

The Board shall provide, without charge, one copy of the current statutes and regulations relating to Funeral Service to every person applying for and paying the appropriate fees for licensing pursuant to this Article. The Board may charge all others requesting copies of the current statutes and regulations, and the licensees or applicants requesting additional copies, a fee equal to the costs of production and distribution of the requested documents."

Late renewal

SECTION 6. G.S. 90-210.29B reads as rewritten:

"§ 90-210.29B. Examination scores not Exemptions from public record.records.

- (a) The examination scores of applicants for licensure shall not be subject to the provisions of Chapter 132 of the General Statutes. The Board shall release to any person requesting examination scores whether or not the applicant has obtained a passing score at the time of the request within a reasonable amount of time.
- (b) Records, papers, and other documents containing information collected or compiled by or on behalf of the Board as a result of a complaint, investigation, audit, disciplinary matter, or interview in connection with a licensee, permittee, or registrant, or any application for a license, permit, or registration, shall not be considered public records within the meaning of

Chapter 132 of the General Statutes. Any notice of hearing or decision rendered in connection with a hearing shall be a public record subject to inspection."

SECTION 7. G.S. 90-210.61(a)(2) reads as rewritten:

"§ 90-210.61. Deposit or application of preneed funeral funds.

- (a) Preneed funeral funds are subject to the provisions of this Article and shall be deposited or applied as follows:
 - Notwithstanding—For preneed funeral contracts executed before January 1, 2015, and notwithstanding any other provision of law, if a preneed funeral contract is funded by a trust deposit or trust deposits, a preneed licensee may retain, free of the trust, up to ten percent (10%) of any payments made on a preneed funeral contract, provided that the preneed licensee fully discloses in writing in advance to the preneed funeral contract purchaser the percentage of the payments to be retained. If there is no substitution pursuant to G.S. 90-210.63(a), the preneed licensee shall give credit for the amount retained upon the death of the preneed funeral contract beneficiary and performance of the preneed funeral contract."

SECTION 8. G.S. 90-210.63(a) reads as rewritten:

"§ 90-210.63. Substitution of licensee.

- (a) If the preneed funeral contract is irrevocable, the preneed funeral contract purchaser, or after his death the preneed funeral contract beneficiary or his legal representative, upon written notice to the financial institution or insurance company and the preneed licensee who is a party to the preneed funeral contract, may direct the substitution of a different funeral establishment to furnish funeral services and merchandise.
 - (2) The For preneed funeral contracts executed before January 1, 2015, the original contracting preneed licensee shall immediately pay all funds received to the successor funeral establishment designated. Regardless of whether the substitution is made before or after the death of the preneed funeral contract beneficiary, the original contracting preneed licensee shall not be required to give credit for the amount retained pursuant to G.S. 90-210.61(a)(2), except when there was a substitution under G.S. 90-210.68(d1) and (e). For preneed funeral contracts executed on or after January 1, 2015, the preneed licensee may retain an administrative fee not to exceed ten percent (10%) of the funds on deposit at the time of transfer if the amount of the fee is agreed upon by the parties in writing at the time the contract is executed, unless there has been a substitution under G.S. 90-210.68(d1) and (e). Upon making payments pursuant to this subsection, the financial institution and the original contracting preneed licensee shall be relieved from all further contractual liability thereon.
 - Any funeral establishment holding a permit under Article 13A of this Chapter that accepts the transfer of a preneed funeral contract after the death of the preneed contract beneficiary shall file the certificate of performance with the Board and mail a copy to the contracting preneed licensee. If the preneed funeral contract is performed by a funeral establishment in another state, the original contracting preneed licensee shall make reasonable efforts to obtain the information needed to accurately complete the certificate of performance and shall file the certificate no later than the time allowed by G.S. 92-210.64."

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SECTION 9. Article 13D of Chapter 90 of the General Statutes is amended by 1 2 adding the following new section to read: 3

"§ 90-210.63B. Cancellation of insurance preneed contracts by preneed licensee.

A preneed licensee may cancel an insurance-funded preneed funeral contract by sending written notice by first-class mail, postage prepaid, to the last known address of the preneed funeral contract purchaser, or, after the purchaser's death, the preneed contract beneficiary or the beneficiary's legal representative if all the following conditions apply:

- The preneed funeral contract beneficiary has not used the preneed funeral (1) contract to qualify for benefits from the Department of Health and Human Services.
- **(2)** One or more insurance policies used as consideration for the preneed contract have lapsed or been revoked or cancelled by the preneed contract purchaser.
- The value of all insurance policies does not exceed five hundred dollars (3) (\$500.00)."

SECTION 10. G.S. 90-210.64 reads as rewritten:

"§ 90-210.64. Death of preneed funeral contract beneficiary; disposition of funds.

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When the balance of a preneed funeral fund is one hundred dollars (\$100.00) one (d) thousand dollars (\$1,000) or less and is payable to the estate of a deceased preneed funeral contract beneficiary and there has been no representative of the estate appointed, the balance due may be paid directly to a beneficiary or to the beneficiaries of the estate. If the balance of a preneed funeral fund exceeds one hundred dollars (\$100.00) one thousand dollars (\$1,000) or is not payable to the estate, the balance must be paid into the office of the clerk of superior court in the county where probate proceedings could be filed for the deceased preneed funeral contract beneficiary.

. . . . ''

SECTION 11. G.S. 90-210.66 reads as rewritten:

"§ 90-210.66. Recovery fund.

From the fee for each preneed funeral contract as required by G.S. 90-210.67(d), the Board shall deposit at least two dollars (\$2.00) (\$2.00), but not more than ten dollars (\$10.00), into the Fund. The Board may suspend the deposits into the Fund at any time and for any period for which the Board determines that a sufficient amount is available set the amount of the deposit into the Fund as it deems necessary to meet likely disbursements and to maintain an adequate reserve."

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SECTION 12. G.S. 90-210.67 reads as rewritten:

"§ 90-210.67. Application for license.

No person may offer or sell preneed funeral contracts or offer to make or make any funded funeral prearrangements without first securing a license from the Board. Notwithstanding any other provision of law, any person who offers to sell or sells a casket, to be furnished or delivered at a time determinable by the death of the person whose body is to be disposed of in the casket, shall first comply with the provisions of this Article. There shall be two types of licenses: a preneed funeral establishment license and a preneed sales license. Only funeral establishments holding a valid establishment permit pursuant to G.S. 90-210.25(d) shall be eligible for a preneed funeral establishment license. Employees and agents of such entities, upon meeting the qualifications to engage in preneed funeral planning as established by the Board, shall be eligible for a preneed sales license. The Board shall establish the preneed funeral planning activities that are permitted under a preneed sales license. The Board shall adopt rules establishing such qualifications and activities no later than 12 months following the

ratification of this act [Session Laws 1991 (Reg. Sess., 1992), c. 901, s. 2]. Preneed-A preneed sales licensees licensee may sell preneed funeral contracts, prearrangement insurance policies, and make funded funeral prearrangements only on behalf of one preneed funeral establishment licensee; provided, however, they may sell preneed funeral contracts, prearrangement insurance policies, and make funeral prearrangements for any number of licensed preneed funeral establishments that are wholly owned by or affiliated with, through common ownership or contract, the same entity; provided further, the preneed sales licensee may also sell preneed funeral contracts or preneed insurance policies at any preneed establishment owned by the same corporation or at two or more preneed establishments owned by different individuals, corporations, or business entities. If a preened sales licensee sells to two or more preneed establishments owned by different individuals, corporations, or business entities, the preneed establishments shall provide to the Board a copy of a written agreement reflecting an agreement among all parties to allow the licensee to sell at each preneed establishment. The preneed sales licensee shall obtain a preneed sales license at each preneed funeral establishment at which the licensee sells preneed funeral contracts or preneed insurance policies or makes funded funeral arrangements. However, in the event they engage the preneed sales licensee engages in selling prearrangement insurance policies, they the licensee shall meet the licensing requirements of the Commissioner of Insurance. Every preneed funeral contract shall be signed by a person licensed as a funeral director or funeral service licensee pursuant to Article 13A of Chapter 90 of the General Statutes.

Application for a license shall be in writing, signed by the applicant and duly verified on forms furnished by the Board. Each application shall contain at least the following: the full names and addresses (both residence and place of business) of the applicant, and every partner, member, officer and director thereof if the applicant is a partnership, limited liability company, association, or corporation and any other information as the Board shall deem necessary. A preneed funeral establishment license shall be valid only at the address stated in the application or at a new address approved by the Board.

(b) An application for a preneed funeral establishment license shall be accompanied by a nonrefundable application fee of not more than four hundred dollars (\$400.00). The Board shall set the amounts of the application fees and renewal fees, by rule. A funeral establishment receiving a new preneed establishment license after January 1, 2008, or whose preneed establishment license has lapsed or was terminated for any reason after January 1, 2008, shall obtain a surety bond in an amount not less than fifty thousand dollars (\$50,000) for five years, or upon demonstrating that it is solvent, no less than one year from the date the original license is issued. The Board may extend the bonding requirement in the event there is a claim paid from the bond.

If the license is granted, the application fee shall be applied to the annual license fee for the first year or part thereof. Upon receipt of the application and payment of the application fee, the Board shall issue a renewable preneed funeral establishment license unless it determines that the applicant has violated any provision of G.S. 90-210.69(c) or has made false statements or representations in the application, or is insolvent, or has conducted or is about to conduct, its business in a fraudulent manner, or is not duly authorized to transact business in this State. The license shall expire on December 31 and each preneed funeral establishment licensee shall pay annually to the Board on or before that date a license renewal fee of not more than two hundred fifty dollars (\$250.00). On or before the first day of February immediately following expiration, a license may be renewed without paying a late fee. After that date, On or after January 1, a license may be renewed by paying a late fee of not more than one hundred dollars (\$100.00) in addition to the annual renewal fee.

If, after January 1, 2008, a funeral establishment receiving a new preneed establishment license or if a preneed establishment license has lapsed or has been terminated for any reason, other than for failure to timely renew the license, the funeral establishment shall obtain a surety

bond in an amount not less than fifty thousand dollars (\$50,000) for a period of at least two years; provided, however, that the Board, in its discretion, may require the term of the surety bond to be for five years. However, upon demonstrating to the satisfaction of the Board that the funeral establishment is solvent, the Board may reduce the bond term to a period of no less than one year from the date the original license is issued. The funeral establishment may (i) purchase the bond from any company authorized by law to sell bonds in this State or (ii) deposit fifty thousand dollars (\$50,000) with the clerk of superior court in the county where the preneed funeral establishment maintains its facility that is licensed or has submitted an application for licensure to the Board. The Board may extend the bonding requirement in the event there is a claim paid from the bond.

(c) An application for a preneed sales license shall be accompanied by a nonrefundable application fee of not more than fifty dollars (\$50.00). The Board shall set the amounts of the application fees and renewal fees by rule, but the fees shall not exceed fifty dollars (\$50.00). If the license is granted, the application fee shall be applied to the annual license fee for the first year or part thereof. Upon receipt of the application and payment of the application fee, the Board shall issue a renewable preneed sales license provided the applicant has met the qualifications to engage in preneed funeral planning as established by the Board unless it determines that the applicant has violated any provision of G.S. 90-210.69(c). The license shall expire on December 31 and each preneed sales licensee shall pay annually to the Board on or before that date a license renewal fee of not more than fifty dollars (\$50.00). On or before the first day of February, a license may be renewed without paying a late fee. After that date, after January 1, a license may be renewed by paying a late fee of not more than twenty-five dollars (\$25.00) in addition to the annual renewal fee.

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(d1) The Board may also set and collect a fee of not more than twenty-five dollars (\$25.00) for the late filing of a certificate of performance and a fee of not more than one hundred and-fifty dollars (\$150.00) for the late filing of an annual report.

...."

SECTION 13. G.S. 90-210.68 reads as rewritten:

"§ 90-210.68. Licensee's books and records; notice of transfers, assignments and terminations.

Every preneed licensee shall keep for examination by the Board accurate accounts, books, and records in this State of all preneed funeral contract and prearrangement insurance policy transactions, transactions used to fund preneed funeral contracts, copies of all agreements, insurance policies, instruments of assignment, the dates and amounts of payments made and accepted thereon, the names and addresses of the contracting parties, the persons for whose benefit funds are accepted, and the names of the financial institutions holding preneed funeral trust funds and insurance companies issuing prearrangement insurance policies.policies used to fund preneed funeral contracts. The Board, its inspectors appointed pursuant to G.S. 90-210.24 and its examiners, which the Board may appoint to assist in the enforcement of this Article, may during normal hours of operation and periods shortly before or after normal hours of operation, investigate the books, records, and accounts of any licensee under this Article with respect to trust funds, preneed funeral contracts, and prearrangement-insurance policies.policies used to fund preneed funeral contracts. Any preneed licensee who, upon inspection, fails to meet the requirements of this subsection or who fails to keep an appointment for an inspection shall pay a reinspection fee to the Board in an amount not to exceed one hundred dollars (\$100.00). The Board may require the attendance of and examine under oath all persons whose testimony it may require. Every preneed licensee shall submit a written report to the Board, at least annually, in a manner and with such content as established by the Board, of its preneed funeral contract sales and performance of such contracts. The Board may also require other reports.

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(a1) On or before March 31, each preneed licensee shall prepare and submit an annual report on its preneed funeral contract sales and performance of preneed funeral contracts and submit the report to the Board in a manner and form prescribed by the Board.

(c) If any preneed licensee transfers or assigns its assets or stock to a successor funeral establishment or terminates its business as a funeral establishment, the preneed licensee and assignee shall notify the Board at least 15–30 days prior to the effective date of the transfer, assignment or termination: provided, however, the successor funeral establishment must be a preneed licensee or shall be required to apply for and be granted such license by the Board before accepting any preneed funeral contracts, whether funded by trust deposits or preneed insurance policies. Provided further, a successor funeral establishment shall be liable to the preneed funeral contract purchasers for the amount of contract payments retained by the assigning or transferring funeral home pursuant to G.S. 90-210.61(a)(2).

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(d) Financial institutions that accept preneed funeral trust funds and insurance companies that issue prearrangement or assign insurance policies that are used to fund preneed funeral contracts shall, upon request by the Board or its inspectors or examiners, disclose any information regarding preneed funeral trust accounts held or prearrangement insurance policies issued by it for a preneed licensee any insurance policies used to fund a preneed funeral contract.

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Financial institutions that accept preneed funeral trust funds and insurance companies that <u>issue or assign insurance</u> policy proceeds or designate a preneed funeral establishment as <u>a policy</u> beneficiary <u>or owner shall</u> also forward an account balance to the contracting preneed funeral establishment at the end of each calendar year.

SECTION 14. G.S. 90-210.69 reads as rewritten:

"§ 90-210.69. Rulemaking; enforcement of Article; judicial review; determination of penalty amount.

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...."

(c) In accordance with the provisions of Chapter 150B of the General Statutes, if the Board finds that a licensee, an applicant for a license or an applicant for license renewal is guilty of one or more of the following, the Board may refuse to issue or renew a license or may suspend or revoke a license or place the holder thereof on probation upon conditions set by the Board, with revocation upon failure to comply with the conditions:

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(3) A crime involving fraud or moral turpitude by conviction thereof.

(4) Fraud or misrepresentation in obtaining or receiving a license or in preneed funeral planning, or in the operation of a licensee's business.

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43 44 In any case in which the Board is authorized to take any of the actions permitted under this subsection, the Board may instead accept an offer in compromise of the charges whereby the accused shall pay to the Board a penalty of not more than five thousand dollars (\$5,000). In any case in which the Board is entitled to place a licensee on a term of probation, the Board may also impose a penalty of not more than five thousand dollars (\$5,000) in conjunction with such probation. The Board may determine the length and conditions of any period of probation, revocation, suspension, or refusal to issue or renew a license.

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SECTION 15. G.S. 90-210.73 reads as rewritten:

"§ 90-210.73. Not public record.

The following records or documents shall not be subject to the provisions of Chapter 132 of the General Statutes:

- (1) The names and addresses of the purchasers and beneficiaries of preneed funeral contracts filed with the Board shall not be subject to Chapter 132 of the General Statutes. Board.
- (2) All financial information used to demonstrate solvency in connection with a bond required under G.S. 90-210.67."

SECTION 16.(a) G.S. 90-210.80 through G.S. 90-210.107 are repealed.

SECTION 16.(b) This section is effective when it becomes law. All Burial Association assessments, dues, and payments shall cease when this act becomes law. The Board of Funeral Service shall transfer all Burial Association funds to the Preneed Recovery Fund, established in G.S. 90-210.66 on or before December 31, 2017. The Board shall distribute certificates of funds for funeral services, to be drawn from the Preneed Recovery Fund, that are equivalent to amounts owed by the Burial Association to the parties entitled to the funds. The Board shall complete the distribution of certificates of funds for funeral services by December 31, 2018.

SECTION 17. G.S. 90-210.123 reads as rewritten:

"§ 90-210.123. Licensing and inspection.

(a) Any person doing business in this State, or any cemetery, funeral establishment, corporation, partnership, joint venture, voluntary organization, or any other entity may erect, maintain, and operate a crematory in this State and may provide the necessary employees, facilities, structure, and equipment for the cremation of human remains, provided that the person or entity has secured a license as a crematory licensee in accordance with this Article. The owner or manager of a cremation facility shall be a licensed funeral director or funeral service licensee.

...

- (d) Every application for licensure shall identify the crematory manager and specify the manager's funeral directing or funeral service license number, and all crematory technicians employed by the crematory licensee providing that nothing in this Article shall prohibit the designation and identification by the crematory licensee of one individual to serve as a crematory manager and crematory technician. Each crematory licensed in North Carolina shall employ on a full-time basis at least one crematory technician. Every application for licensure and renewal thereof shall include all crematory technicians' educational certificates. The crematory licensee shall keep the Board informed at all times of the names and addresses of the crematory manager and all crematory technicians. In the event a licensee is in the process of replacing its only crematory technician at the time of license renewal, the licensee may continue to operate the crematory for a reasonable time period not to exceed 180 days.
- (e) All licenses and permits shall expire on the last day of December of each year. A-On or after January 1, a license or permit may be renewed without paying a late fee on or before the first day of February immediately following expiration. After that date, a license or permit may be renewed by paying a late fee as provided in G.S. 90-210.132 in addition to the annual renewal fee. Licenses and permits that remain expired six months or more require a new application for renewal. Licenses and permits are not transferable. A new application for a license or permit shall be made to the Board within 30 days following a change of ownership of more than fifty percent (50%) of the business.

(g) Whenever the Board finds that an owner, partner, crematory manager, member, officer, or any crematory technician of a crematory licensee or any applicant to become a crematory licensee, or that any authorized employee, agent, or representative has violated any provision of this Article, or is guilty of any of the following acts, and when the Board also finds that the crematory operator or applicant has thereby become unfit to practice, the Board may suspend, revoke, or refuse to issue or renew the license, in accordance with Chapter 150B of the General Statutes:

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- Fraud or misrepresentation in obtaining or renewing a license or license, in the practice of eremation.cremation, or in the operation of a licensee's business.
- (10) Violating or cooperating with others to violate any of the provisions of this Article or of the rules of the Board. Board or violation of Funeral Industry Practices, 16 C.F.R. § 453 (1984), as amended.
- (15) Allowing anyone other than a licensee of the Board or a crematory technician to perform a cremation.

In any case in which the Board is authorized to take any of the actions permitted under this subsection, the Board may instead accept an offer in compromise of the charges whereby the accused shall pay to the Board a penalty of not more than five thousand dollars (\$5,000).

- (h) Where the Board finds a licensee is guilty of one or more of the acts or omissions listed in subsection (g) of this section but it is determined by the Board that the licensee has not thereby become unfit to practice, the Board may place the licensee on a term of probation in accordance with the procedures set out in Chapter 150B of the General Statutes. In any case in which the Board is entitled to place a licensee on a term of probation, the Board may also impose a penalty of not more than five thousand dollars (\$5,000) in conjunction with the probation. The Board may determine the length and conditions of any period of probation, suspension, revocation, or refusal to issue or renew a license.
- (i) The Board may hold hearings in accordance with the provisions of this Article and Article 3A of Chapter 150B of the General Statutes. The Board shall conduct any such hearing. The Board shall constitute an "agency" under Article 3A of Chapter 150B of the General Statutes with respect to proceedings initiated pursuant to this Article. The Board is empowered to regulate and inspect crematories and crematory licensees and to enforce as provided by law the provisions of this Article and the rules adopted hereunder. Any crematory that, upon inspection, is found not to meet any of the requirements of this Article shall pay a reinspection fee to the Board for each additional inspection that is made to ascertain whether the deficiency or other violation has been corrected. The Board may obtain preliminary and final injunctions whenever a violation of this Article has occurred or threatens to occur.

In addition to the powers enumerated in Chapter 150B of the General Statutes, the Board shall have the power to administer oaths and issue subpoenas requiring the attendance of persons and the production of papers and records before the Board in any hearing, investigation, or proceeding conducted by it. Members of the Board's staff Inspectors of the Board authorized by G.S. 90-210.24 or the sheriff or other appropriate official of any county of this State shall serve all notices, subpoenas, and other papers given to them by the President of the Board for service in the same manner as process issued by any court of record. Any person who neglects or refuses to obey a subpoena issued by the Board shall be guilty of a Class 1 misdemeanor."

SECTION 18. G.S. 90-210.124 reads as rewritten: "**§ 90-210.124.** Authorizing agent.

(b) A person who does not exercise his or her right to dispose of the decedent's body under subdivision (a)(2) of this section within five days of notification or 10 days from date of death, whichever is earlier, shall be deemed to have waived his or her right to authorize disposition of the decedent's body or to contest disposition in accordance with this section. Pursuant to G.S. 130A-415(c) or (j), upon such a waiver, and upon the Commissioner of Anatomy declining or failing to request delivery of the dead body, the director of social services having the duty to dispose of the human remains shall become vested with all interests

"

and rights to the dead body and shall authorize and arrange for disposition, including cremation.

CECTION 10 C C 00 2

"§ 90-210.125. Authorization to cremate.

SECTION 19. G.S. 90-210.125 reads as rewritten:

- (a) A crematory licensee shall not cremate human remains until it has received a cremation authorization form signed by an authorizing agent. The cremation authorization form shall be prescribed by the Board and shall contain at a minimum the following information:
 - (9) A representation that the human remains do not contain a pacemaker <u>that is</u> not approved for cremation by the pacemaker's manufacturer or proper <u>regulating agency</u> or any other material or implant that may be potentially hazardous to the person performing the cremation.

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SECTION 20. G.S. 90-210.129 reads as rewritten:

"§ 90-210.129. Cremation procedures.

(a) In deaths For any death occurring in North Carolina certified by the attending physician or other person authorized by law to sign a death certificate under the supervision of a physician, the body shall not be cremated before the crematory licensee receives a death certificate signed by the attending physician person authorized to sign the death certificate, which shall contain at a minimum the following information:

...

- (c1) For any death occurring outside North Carolina, a crematory licensee shall not cremate a dead human body without first obtaining a copy of burial-transit permit issued by the jurisdiction where the death occurred and one of the following documents:
 - (1) A death certificate from the other jurisdiction that meets the same content and signature requirements of subsection (a) of this section.
 - Any document or certificate required to authorize cremation in the jurisdiction where the death occurred that is signed by a physician, medical examiner, or other authorized person and that contains all information required by subdivisions (1) through (9) of subsection (a) of this section.

The provisions of this subsection shall not be construed to waive the jurisdiction of the medical examiner.

(d) No body shall knowingly be cremated with a pacemaker or defibrillator <u>not</u> approved for cremation by the pacemaker's manufacturer or proper regulating agency, or other potentially hazardous implant or condition in place. The authorizing agent for the cremation of the human remains shall be responsible for taking all necessary steps to ensure that any pacemaker or defibrillator <u>not</u> approved for cremation by the pacemaker's manufacturer or proper regulating agency, or other potentially hazardous implant or condition is removed or corrected prior to cremation. If an authorizing agent informs the funeral director and the crematory licensee on the cremation authorization form of the presence of a pacemaker or defibrillator or other potentially hazardous implant or condition in the human remains, then the funeral director shall be responsible for ensuring that all necessary steps have been taken to remove the pacemaker or defibrillator or other potentially hazardous implant or to correct the hazardous condition before delivering the human remains to the crematory.

. . .

(h) The simultaneous cremation of the human remains of more than one person within the same cremation chamber is <u>forbidden.forbidden</u>, <u>provided that the following human remains may be cremated simultaneously upon the express written direction of the authorized agent:</u>

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|-------------|---------------------|--|---|--|--|
| | <u>(1)</u> | The human remains of multiple fetuses from the same mother and the same | <u>me</u> | | |
| | | <u>birth.</u> | | | |
| | <u>(2)</u> | The human remains of triplets up to the age of one year old from the sar | <u>me</u> | | |
| | | mother and the same birth. | | | |
| " | | | | | |
| | SEC' | TION 21. G.S. 90-210.132(a) reads as rewritten: | | | |
| "(a) | The 1 | By rule, the Board may set and collect fees not to exceed the following amount | nts | | |
| from crer | natory | and hydrolysis licensees, crematory and hydrolysis manager permit holde | rs, | | |
| | | | | | |
| | (1) | Licensee application fee\$400.00 | | | |
| | (2) | Annual renewal fee | | | |
| | (3) | Late renewal fee | | | |
| | (4) | Reinspection fee | | | |
| | (5) | Per cremation <u>or hydrolysis</u> fee | | | |
| | (6) | Late fee, per cremation.cremation or hydrolysis. | | | |
| | (7) | Late fee, cremation or hydrolysis report | | | |
| | (8) | Crematory or hydrolysis manager permit | | | |
| | | application fee | | | |
| | (9) | Annual crematory or hydrolysis manager | | | |
| | | permit renewal fee | | | |
| | "(a) from crer | (1) (2)" SEC' "(a) The I from crematory and applicants:a (1) (2) (3) (4) (5) (6) (7) (8) | (1) The human remains of multiple fetuses from the same mother and the same birth. (2) The human remains of triplets up to the age of one year old from the same mother and the same birth. " SECTION 21. G.S. 90-210.132(a) reads as rewritten: "(a) The By rule, the Board may set and collect fees not to exceed the following amount from crematory and hydrolysis licensees, crematory and hydrolysis manager permit holder and applicants:applicants not to exceed the following amounts: (1) Licensee application fee. \$400.00 (2) Annual renewal fee. \$400.00 (3) Late renewal fee. \$75.00 (4) Reinspection fee. \$150.00 (5) Per cremation or hydrolysis fee. \$10.00 (6) Late fee, per cremation.cremation or hydrolysis. \$10.00 (7) Late fee, cremation or hydrolysis report. \$75.00 per month (8) Crematory or hydrolysis manager permit application fee. \$150.00 (9) Annual crematory or hydrolysis manager | | |

SECTION 22. G.S. 90-210.133(c) reads as rewritten:

"(c) Nothing in this Article shall prohibit or require the performance of cremations by crematory licensees or crematory managers for or directly with the public or exclusively for or through licensed funeral directors, except as provided in G.S. 90-210.123(f1)."

SECTION 23. Article 13F of Chapter 90 of the General Statutes is amended by adding a new section to read:

"§ 90-210.136. Hydrolysis of human remains.

- (a) The following definitions shall apply in this section:
 - (1) Alkaline hydrolysis. The technical process using water, heat, and other chemicals to destroy, dissolve, or reduce human remains to simpler or essential elements.
 - (2) Hydrolysis container. A container, other than a casket, designed to enclose human remains and made of suitable material to be easily destroyed during hydrolysis and to resist spillage and leakage. A hydrolysis container may be a cremation container or any other container that meets the requirements of this subsection.
 - (3) <u>Hydrolysis licensee. A person or entity licensed to hydrolyze human</u> remains and perform hydrolysis.
 - (4) <u>Liquid waste. Any liquid remaining after hydrolysis that does not contain any trace elements of human tissue.</u>
- (b) No person, cemetery, funeral establishment, corporation, partnership, joint venture, voluntary organization, or other entity shall hydrolyze human remains without first obtaining a license from the Board.
- (c) Except as otherwise provided by this section, a license for the hydrolysis of human remains shall have the same requirements and fees as for the licensing of crematories under this Article. The hydrolysis of human remains shall be conducted in compliance with all requirements for cremation, and the licensee shall pay the same fees for monthly reports for each hydrolysis as crematories under this Article.
- (d) The Board shall have the same powers to regulate, enforce, discipline, and inspect hydrolysis licensees and the practice of hydrolysis that have been granted under this Article for

 the regulation, enforcement, discipline, and inspection of crematories and the practice of cremation.

- (e) Any solid remains or residue remaining after hydrolysis shall be treated and disposed of as cremated remains under this Article. Disposal of liquid waste shall be subject to all applicable health and environmental laws and regulations.
- (f) Human remains shall be hydrolyzed in a hydrolysis container and shall not be required to be hydrolyzed in a casket.
- (g) <u>Unless specified otherwise by the manufacturer of the equipment used for hydrolysis, human remains may be hydrolyzed without first removing a pacemaker or other material or implant that would be potentially hazardous if cremated.</u>
- (h) The Board shall promulgate rules necessary to effectuate the licensing of alkaline hydrolysis."

SECTION 24. G.S. 130A-415 reads as rewritten:

"§ 130A-415. Unclaimed bodies; bodies claimed by the Lifeguardianship Council of the Association for Retarded Citizens of North Carolina; disposition.

- (a) Any person, other than a person licensed as a funeral director or funeral service licensee in this State, including officers, employees and agents of the State or of any unit of local government in the State, undertakers doing business within the State, hospitals, nursing homes or other institutions, having physical possession of a dead body shall make reasonable efforts to contact relatives of the deceased or other persons who may wish to claim the body for final disposition. If the body remains unclaimed for final disposition for 10 days, disposition, the person having possession shall notify the Commission of Anatomy. Upon request of the Commission of Anatomy, the person having possession shall deliver the dead body to the Commission of Anatomy at a time and place specified by the Commission of Anatomy or shall permit the Commission of Anatomy to take and remove the body.
 - (a1) A dead body shall be deemed unclaimed if either of the following conditions apply:
 - (1) No individual notifies the person in possession of the dead body within 10 days of the date of death that the individual wishes to dispose of the dead body.
 - All individuals who have expressed interest in arranging for disposition of the dead body have (i) ceased communicating with the person in possession of the dead body for five days, (ii) at least 10 days have passed from the date of death, and (iii) the person in possession of the dead body has used reasonable efforts to contact all individuals interested in arranging for final disposition.
- (b) All-Unless the provisions of subsection (j) of this section apply, all dead bodies not claimed for final disposition within 10 days of the decedent's death may be received and delivered by the Commission of Anatomy pursuant to the authority contained in G.S. 130A-33.30 and this Part and in accordance with the rules of the Commission of Anatomy. Upon receipt of a body by the Commission of Anatomy all interests in and rights to the unclaimed dead body shall vest in the Commission of Anatomy. The recipient to which the Commission of Anatomy delivers the body shall pay all expenses for the embalming and delivery of the body, and for the reasonable expenses arising from efforts to notify relatives or others.
- (b1) The 10-day <u>period periods</u> referenced in <u>subsections (a) and (b) subdivisions (1) and (2) of subsection (a1) of this section may be shortened by the county director of social services upon determination that a dead body will not be claimed for final disposition within the 10-day period.</u>
- (c) <u>Should Unless the provisions of subsection (j) of this section apply, if the Commission of Anatomy decline declines to receive a dead body, the person with possession shall inform the director of social services of the county in which the body is located. The that</u>

is responsible for the expense of the final disposition of the decedent. Upon notification, all interests in and rights to the abandoned dead body shall vest in the director of social services of that county county, who then shall arrange for prompt final disposition of the body, either by cremation cremation, hydrolysis, or burial.

(c1) Reasonable costs of disposition and of efforts made to notify relatives and others shall be considered funeral expenses and shall be paid in accordance with G.S. 28A-19-6 and G.S. 28A-19-8. If those expenses cannot be satisfied from the decedent's estate, they shall be borne by the decedent's county of residence. If the deceased is not a resident of this State, or if the county of residence is unknown, those expenses shall be borne by the county in which the death occurred or, if the county of residence and death of the decedent are unknown, the county where the deceased was located.

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- Any funeral director or funeral service licensee doing business within the State (<u>i</u>) having physical possession of a dead body shall make reasonable efforts to contact relatives of the deceased or other persons who may wish to claim the body for final disposition. If the body remains unclaimed for final disposition for 10 days, or if the right to authorize the type, method, place, and disposition, of the dead body is waived under G.S. 130A-420(b1) or G.S. 90-210.24(b), and if all persons who have expressed interest in arranging for the disposition for the dead body have ceased communication with the person in possession of the dead body for five days, the dead body shall be deemed abandoned. If the funeral director or funeral service licensee receives the dead body from a person or entity listed in subsection (a) of this section, the 10-day period shall run concurrently with any period imposed on that person or entity. Any person having possession of an abandoned dead body shall notify the Commission of Anatomy. Upon request of the Commission of Anatomy, the person having possession of the abandoned dead body shall deliver the abandoned dead body to the Commission of Anatomy at a time and place specified by the Commission of Anatomy or shall permit the Commission of Anatomy to take and remove the abandoned dead body.
- If the Commissioner of Anatomy fails to request delivery of the abandoned dead (k) body within two days of receipt of the notification required by subsection (i) of this section, or if the Commissioner of Anatomy declines delivery of the abandoned dead body, the funeral director or funeral services licensee shall notify the director of social services of the county where the abandoned dead body is located. The notice to the director of social services shall contain a sworn statement that (i) the body is an abandoned dead body, (ii) reasonable efforts have been made to inform relatives and others of the death, and (iii) the Commission of Anatomy has failed to request or has declined delivery of the abandoned dead body. Upon receipt of the sworn statement, the director of social services shall arrange for final disposition of the abandoned dead body and all interests in and rights to the abandoned dead body shall vest in the director of social services, who shall then arrange for prompt final disposition of the abandoned dead body by cremation, hydrolysis, or burial. Upon payment by the director of social services for final disposition of the abandoned dead body, the director shall have a claim of reasonable funeral expenses which shall be paid in accordance with G.S. 28A-19-6 and G.S. 28A-19-8. If those expenses cannot be satisfied from the decedent's estate, they shall be borne by the decedent's county of residence. If the decedent is not a resident of this State, or if the county of residence is unknown, those expenses shall be borne by the county in which the death occurred, or if the county of residence and death of the decedent is unknown, the county where the deceased was located."

SECTION 25. G.S. 130A-420 reads as rewritten:

"§ 130A-420. Authority to dispose of body or body parts.

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(a2) Unless expressly prohibited by the order of appointment, a guardian of the person shall have the authority to direct the final disposition of the remains of the ward through the

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death of the ward.

A person who does not exercise his or her right to dispose of the decedent's body (b1) under subsection (b) of this section within five days of notification or 10 days from the date of death, whichever is earlier, shall be deemed to have waived his or her right to authorize disposition of the decedent's body or contest disposition in accordance with this section. Under G.S. 130A-415(c) or (j), upon such a waiver, and upon the Commission of Anatomy declining or failing to request delivery of the abandoned dead body, the director of social services of the county in which the dead body is located shall become vested with all interests and rights to the dead body and shall authorize and arrange for disposition by cremation, hydrolysis, or burial.

methods authorized in subdivision (1) of subsection (a) of this section if executed before the

Once the burial of an individual is completed under the provisions of this section, the method and location of disposition shall not be changed unless otherwise authorized by law or by a court order upon a showing of good cause.

SECTION 26. G.S. 58-58-97(d) is repealed.

SECTION 27. If any provision of this act or its application is held invalid, the invalidity does not affect other provisions or applications of this act that can be given effect without the invalid provisions or application, and, to this end, the provisions of this act are severable.

SECTION 28.(a) Section 1 of this act is effective when it becomes law and applies to vacancies occurring on or after that date.

SECTION 28.(b) Except as otherwise provided, the remainder of this act is effective when it becomes law.