SESSION 1989

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HOUSE BILL 319*

Short Title: Health Care Licensing.

(Public)

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Sponsors: Representatives Nesbitt; Albertson, Anderson, Balmer, Barbee, Barnes, Beall, Beard, Blue, Bowen, Bowman, Brown, Buchanan, Chapin, Church, Colton, N. Crawford, Cromer, Culp, Cunningham, Dawkins, Diamont, Easterling, Esposito, B. Ethridge, Fitch, Fletcher, Grady, Greenwood, Grimmer, Hackney, Hall, Holt, Jack Hunt, Judy Hunt, R. Hunter, Hurley, James, Jones, Kennedy, Ligon, Lilley, Lineberry, Locks, Mercer, Michaux, Miller, Perdue, Privette, Ramsey, Redwine, Rogers, Stamey, Stewart, Tart, R. Thompson, S. Thompson, Warner, Watkins, Wicker, P. Wilson, Wiser, Wood, and Woodard.

Referred to: Human Resources.

February 22, 1989

| 1 | A BILL TO BE ENTITLED |
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| 2 | AN ACT TO CREATE THE NURSING POOL AND THE HOME CARE AGENCY |
| 3 | LICENSURE ACTS. |
| 4 | The General Assembly of North Carolina enacts: |
| 5 | Section 1. Chapter 131E of the General Statutes is amended by adding the |
| 6 | following new Parts to read: |
| 7 | " <u>PART E. NURSING POOL LICENSURE ACT.</u> |
| 8 | " <u>§ 131E-154.1. Title; purpose.</u> |
| 9 | (a) This Part shall be known as 'Nursing Pool Licensure Act'. |
| 10 | (b) The purpose of this Part is to establish licensing requirements for nursing |
| 11 | pools. |
| 12 | " <u>§ 131E-154.2. Definitions.</u> |
| 13 | As used in this Part, unless the context clearly implies otherwise: |
| 14 | (1) <u>'Commission' means the North Carolina Medical Care Commission.</u> |
| 15 | (2) <u>'Department' means the Department of Human Resources.</u> |
| 16 | (3) 'Health Care Facility' means a hospital, psychiatric facility; |
| 17 | rehabilitation facility; long term care facility; home health agency; |

| 1 | | intermediate care facility for the mentally retarded; chemical |
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| 2 | | dependency treatment facility; and ambulatory surgical facility. |
| 3 | <u>(4)</u> | <u>'Nursing pool' means any person, firm, corporation, partnership, or</u> |
| 4 | | association engaged for hire in the business of providing or procuring |
| 5 | | temporary employment in health care facilities for nursing personnel. |
| 6 | | including nurses, nursing assistants, nurses aides, and orderlies. |
| 7 | | <u>'Nursing pool' does not include an individual who engages solely in</u> |
| 8 | | providing his own services on a temporary basis to health care |
| 9 | HR 1015 1540 | facilities. |
| 10 | " <u>§ 131E-154.3</u> | |
| 11 | | person shall operate or represent himself to the public as operating a |
| 12 | | ithout obtaining a license from the Department. |
| 13 | | Department shall provide applications for nursing pool licensure. Each |
| 14 | | d with the Department shall contain all information requested. A license |
| 15 | | ed to the applicant upon a determination by the Department that the |
| 16 | | omplied with the provisions of this Part and with the rules adopted by the |
| 17 | | Each license shall be issued only for the premises and persons named, |
| 18 | | transferrable or assignable except with the written approval of the |
| 19 | | d shall be posted in a conspicuous place on the licensed premises. |
| 20 | | Department shall renew the license in accordance with this Part and with |
| 21 | rules adopted p | |
| 22 | | Rules and Enforcement. |
| 23 | | Commission shall adopt, amend, and repeal all rules necessary for the |
| 24 | - | of this Part. These rules shall include the following requirements: |
| 25 | <u>(1)</u> | The nursing pool shall document that each employee who provides |
| 26 | | care meets the minimum licensing, training, and continuing education |
| 27 | | standards for the position in which the employee will be working; |
| 28 | <u>(2)</u> | The nursing pool shall comply with all other pertinent regulations |
| 29 | | relating to the health and other qualifications of personnel; |
| 30 | <u>(3)</u> | The nursing pool shall carry general and professional liability |
| 31 | | insurance to insure against the loss, damage, or expense incident to a |
| 32 | | claim arising out of the death or injury of any person as the result of |
| 33 | | negligence or malpractice in the provision of health care services by |
| 34 | | the nursing pool or its employees; |
| 35 | <u>(4)</u> | The nursing pool shall have written administrative and personnel |
| 36 | | policies to govern the services that it provides. These policies shall |
| 37 | | include those concerning patient care, personnel, training and |
| 38 | | orientation, supervision, employee evaluation, and organizational |
| 39 | | structure; and |
| 40 | <u>(5)</u> | Any other aspects of nursing pool services that may need to be |
| 41 | | regulated to protect the public. |
| 42 | . , | Commission shall adopt no rules pertaining to the regulation of charges |
| 43 | | pool or to wages paid by the nursing pool. |
| 44 | "8 131E-154.5 | Inspections |

44 "<u>§ 131E-154.5. Inspections.</u>

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| 1 | The Department shall inspect all nursing pools that are subject to rules adopted | | |
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| 2 | pursuant to this Part in order to determine compliance with the provisions of this Part | | |
| 3 | and with rules adopted pursuant to it. Inspections shall be conducted in accordance with | | |
| 4 | rules adopted by the Commission. | | |
| 5 | "§ 131E-154.6. Adverse action on a license; appeal procedures. | | |
| 6 | (a) The Department may suspend, revoke, annul, withdraw, recall, cancel, or | | |
| 7 | amend a license when there has been a substantial failure to comply with the provisions | | |
| 8 | of this Part or with the rules adopted pursuant to it. | | |
| 9 | (b) The provisions of Chapter 150B of the General Statutes, the Administrative | | |
| 10 | Procedure Act, shall govern all administrative action and judicial review in cases in | | |
| 11 | which the Department has taken the action described in subsection (a) of this section. | | |
| 12 | " <u>§ 131E-154.7. Injunction.</u> | | |
| 13 | (a) Notwithstanding the existence or pursuit of any other remedy, the Department | | |
| 14 | may maintain an action in the name of the State for injunctive relief or other process | | |
| 15 | against any person to restrain or prevent the establishment, conduct, management, or | | |
| 16 | operation of a nursing pool without a license or to restrain or prevent substantial | | |
| 17 | noncompliance with this Part or the rules adopted pursuant to it. | | |
| 18 | (b) If any person hinders the proper performance of duty of the Department in | | |
| 19 | carrying out the provisions of this Part, the Department may institute an action in the | | |
| 20 | superior court of the county in which the hindrance occurred for injunctive relief against | | |
| 21 | the continued hindrance. | | |
| 22 | " <u>§ 131E-154.8. Confidentiality.</u> | | |
| 23 | (a) Notwithstanding G.S. 8-53 or any other law pertaining to confidentiality of | | |
| 24 | communications between physician and patient, in the course of an inspection | | |
| 25 | conducted pursuant to G.S. 131E-154.5: | | |
| 26 | (1) Department representatives may review any writing or other record | | |
| 27 | concerning the admission, discharge, medication, treatment, medical | | |
| 28 | condition, or history of any person who is or has been a nursing pool | | |
| 29 | patient; and | | |
| 30 | (2) Any person involved in treating a patient at or through a nursing pool | | |
| 31 | may disclose information to a Department representative unless the | | |
| 32 | patient objects in writing to review of his records or disclosure of the | | |
| 33 | information. A nursing pool shall not release any information or allow | | |
| 34 | any inspections under this section without first informing each affected | | |
| 35 | patient in writing of his right to object to and thus prohibit release of | | |
| 36 | information or review of records pertaining to him. | | |
| 37 | A nursing pool, its employees, and any other person interviewed in the course of an | | |
| 38 | inspection shall be immune from liability for damages resulting from disclosure of the | | |
| 39 | information to the Department. | | |
| 40 | (b) <u>The Department shall not disclose:</u> | | |
| 41 | (1) Any confidential or privileged information obtained under this section | | |
| 42 | unless the patient or his legal representative authorizes disclosure in | | |
| 43 | writing or unless a court of competent jurisdiction orders disclosure; or | | |

| 1 | (2) The name of anyone who has furnished information concerning a | | |
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| 2 | nursing pool without that person's consent. | | |
| 3 | The Department shall institute appropriate policies and procedures to ensure that | | |
| 4 | unauthorized disclosure does not occur. Any Department employee who willfully | | |
| 5 | discloses this information without appropriate authorization or court order shall be | | |
| 6 | guilty of a misdemeanor and, upon conviction, fined at the discretion of the court but | | |
| 7 | not in excess of five hundred dollars (\$500.00). | | |
| 8 | (c) All confidential or privileged information obtained under this section and the | | |
| 9 | names of all persons providing this information are exempt from Chapter 132 of the | | |
| 10 | General Statutes. | | |
| 11 | "PART F. HOME CARE AGENCY LICENSURE ACT. | | |
| 12 | " <u>§ 131E-154.11. Title; purpose.</u> | | |
| 13 | (a) This Part shall be know as 'Home Care Agency Licensure Act'. | | |
| 14 | (b) The purpose of this Part is to establish licensing requirements for home care | | |
| 15 | agencies. | | |
| 16 | " <u>§ 131E-154.12. Definitions.</u> | | |
| 17 | As used in this Part, unless the context clearly implies otherwise: | | |
| 18 | (1) <u>'Commission' means the North Carolina Medical Care Commission.</u> | | |
| 19 | (2) <u>'Department' means the Department of Human Resources.</u> (3) <u>'Home care agency' means any person, firm, corporation, partnership,</u> | | |
| 20 | | | |
| 21 | or association engaged in the business of arranging or providing | | |
| 22 | directly or through contract arrangement one or more of the following | | |
| 23 | services to persons at home: nursing services and nurses aides | | |
| 24 | services. 'Home care agency' does not include home health agencies | | |
| 25 | qualified to participate under the provisions of Titles XVIII and XIX | | |
| 26 | of the federal Social Security Act, hospices licensed under G.S. 131E- | | |
| 27 | 200, or an individual who engages solely in providing his own | | |
| 28 | services. | | |
| 29 | (4) <u>'Nurses aides services' means nursing-related activities provided by a</u> | | |
| 30 | paraprofessional under the supervision of a nurse to a patient with | | |
| 31 | health care needs, including, but not limited to, services provided by | | |
| 32 | personal care service aides, home health aides, private duty nursing | | |
| 33 | assistants, and advanced level chore workers. | | |
| 34 | " <u>§ 131E-154.13. Licensing.</u> | | |
| 35 | (a) <u>No person shall operate or represent himself to the public as operating a home</u> | | |
| 36 | care agency without obtaining a license from the Department. | | |
| 37 | (b) The Department shall provide applications for home care agency licensure. | | |
| 38 | Each application filed with the Department shall contain all information requested. A | | |
| 39 40 | license shall be granted to the applicant upon a determination by the Department that | | |
| 40 | the applicant has complied with the provisions of this Part and with the rules adopted by | | |
| 41 42 | the Commission. Each license shall be issued only for the premises and persons named, | | |
| 42 43 | shall not be transferrable or assignable except with the written approval of the Department, and shall be posted in a conspicuous place on the licensed premises. | | |
| 43 | Department, and shan be posted in a conspicuous place on the needsed prennises. | | |

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| 1 | (c) The D | epartment shall renew the license in accordance with this Part and with |
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| 2 | rules adopted put | rsuant to it. |
| 3 | " <u>§ 131E-154.14.</u> | Rules and Enforcement. |
| 4 | <u>(a)</u> The C | ommission shall adopt, amend, and repeal all rules necessary for the |
| 5 | implementation of | of this Part. These rules shall include the following requirements: |
| 6 | <u>(1)</u> | The home care agency shall document that each employee who |
| 7 | | provides care meets the minimum licensing, training, and continuing |
| 8 | | education standards for the position in which the employee will be |
| 9 | | working; |
| 10 | <u>(2)</u> | The home care agency shall comply with all other pertinent regulations |
| 11 | (-) | relating to the health and other qualifications of personnel; |
| 12 | <u>(3)</u> | A home care agency shall maintain clinical records on all patients, |
| 13 | | including a plan of treatment prescribed by the patient's physician; |
| 14 | <u>(4)</u> | The home care agency shall have written administrative and personnel |
| 15 | | policies to govern the services that it provides. These policies shall |
| 16 | | include those concerning patient care, personnel, training and |
| 17 | | orientation, supervision, employee evaluation, and organizational |
| 18 19 | (5) | structure; and |
| 19 20 | <u>(5)</u> | Any other aspects of home care agency services that may need to be regulated to protect the public |
| 20 21 | (b) The C | regulated to protect the public. ommission shall adopt no rules pertaining to the regulation of charges |
| 21 | | agency or to wages paid by the home care agency. |
| 22 | " <u>§ 131E-154.15.</u> | |
| 23 24 | | ent shall inspect all home care agencies that are subject to rules adopted |
| 25 | | Part in order to determine compliance with the provisions of this Part |
| 26 | | lopted pursuant to it. Inspections shall be conducted in accordance with |
| 27 | | the Commission. |
| 28 | | Adverse action on a license; appeal procedures. |
| 29 | | Department may suspend, revoke, annul, withdraw, recall, cancel, or |
| 30 | | when there has been a substantial failure to comply with the provisions |
| 31 | | th the rules adopted pursuant to it. |
| 32 | <u>(b)</u> <u>The pr</u> | rovisions of Chapter 150B of the General Statutes, the Administrative |
| 33 | Procedure Act, s | shall govern all administrative action and judicial review in cases in |
| 34 | which the Depart | tment has taken the action described in subsection (a) of this section. |
| 35 | " <u>§ 131E-154.17.</u> | Injunction. |
| 36 | <u>(a)</u> Notwi | thstanding the existence or pursuit of any other remedy, the Department |
| 37 | <u>may maintain an</u> | action in the name of the State for injunctive relief or other process |
| 38 | | on to restrain or prevent the establishment, conduct, management, or |
| 39 | - | ome care agency without a license or to restrain or prevent substantial |
| 40 | * | vith this Part or the rules adopted pursuant to it. |
| 41 | · · · · | person hinders the proper performance of duty of the Department in |
| 42 | | provisions of this Part, the Department may institute an action in the |
| 43 | | the county in which the hindrance occurred for injunctive relief against |
| 44 | the continued hir | ndrance. |

| 1 | "§ 131E-154.18 | . Confidentiality. |
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| 2 | | ithstanding G.S. 8-53 or any other law pertaining to confidentiality of |
| 3 | | s between physician and patient, in the course of an inspection |
| 4 | | ant to G.S. 131E-154.5: |
| 5 | (1) | Department representatives may review any writing or other record |
| 6 | | concerning the admission, discharge, medication, treatment, medical |
| 7 | | condition, or history of any person who is or has been a home care |
| 8 | | agency patient; and |
| 9 | <u>(2)</u> | Any person involved in treating a patient at or through a home care |
| 10 | | agency may disclose information to a Department representative |
| 11 | | unless the patient objects in writing to review of his records or |
| 12 | | disclosure of the information. A home care agency shall not release |
| 13 | | any information or allow any inspections under this section without |
| 14 | | first informing each affected patient in writing of his right to object to |
| 15 | | and thus prohibit release of information or review of records pertaining |
| 16 | | <u>to him.</u> |
| 17 | A home care agency, its employees, and any other person interviewed in the course of | |
| 18 | · · | nall be immune from liability for damages resulting from disclosure of |
| 19 | | to the Department. |
| 20 | | Department shall not disclose: |
| 21 | <u>(1)</u> | Any confidential or privileged information obtained under this section |
| 22 | | unless the patient or his legal representative authorizes disclosure in |
| 23 | | writing or unless a court of competent jurisdiction orders disclosure; or |
| 24 | <u>(2)</u> | The name of anyone who has furnished information concerning a |
| 25 | | home care agency without that person's consent. |
| 26 | * | nt shall institute appropriate policies and procedures to ensure that |
| 27 | | isclosure does not occur. Any Department employee who willfully |
| 28 | | nformation without appropriate authorization or court order shall be |
| 29 | guilty of a misdemeanor and, upon conviction, fined at the discretion of the court but | |
| 30 | | five hundred dollars (\$500.00). |
| 31 | | onfidential or privileged information obtained under this section and the |
| 32 | | ersons providing this information are exempt from Chapter 132 of the |
| 33 | General Statutes | |
| 34 | Sec. 2 | 2. This act shall become effective October 1, 1989. |